



Introducing a new way to track your child's bus

GET MESSAGES FROM YOUR DISTRICT OR DEPOT

From delays to important schedule changes, Stay in the know!

KNOW WHERE THE BUS IS

Check bus progression with GPS tracking.

ARRIVAL/DEPARTURE CONFIRMATION

Know when the bus arrives at your child's school and stop.

PARENT SUPPORT

Dedicated support at your fingertips.

MULTIPLE KIDS - ONE APP

Easily track all of your students at one time.

PUSH NOTIFICATIONS

Get in-app alerts when the bus is getting close.



This app helps make my families morning less hectic!

~Suzy's Mom



It's my alarm for when the bus is close.

~Joey, Highschool Student



It's easy to use!

~Max's Grandma



Contact Customer Support at 1.888.889.8920 or support@Firstviewapp.com to learn more.



FirstView ParentView by First Student: Getting Started

1. Download the FirstView® ParentView App

Go to firstviewapp.com or find FirstView® in the [App Store](#) or [Google Play](#). [Follow the instructions to download the app to your smartphone.](#)

**You can also access the ParentView in your browser at web.firstviewapp.com*

2. Set Up Your Profile

Open the FirstView® app from your home screen and begin the registration process. You'll need to know your:

- a) Select State/Province: *Example: Ohio*
- b) Select District: *Example: Cincinnati*
- c) Student ID or School Code: *Example: 123456*

**Registration information pertaining to your student's stop is provided by your school district. FirstView® Customer Support cannot provide this information to you.*

3. Follow a Stop

Once you have confirmed your account, login and select **Profile** to “**Add A Student**” with the information you received from your school district. Once you select “**Done**”, you will be able to see stop information in your **Profile**. The Scheduled Stop times will also appear on your FirstView® **Map**. You may track multiple student's stops.

4. Set Notifications

Go to **Settings** and select “**Notification Recipients**” to add email notifications for up to 3 recipients, including yourself. From this screen, you can also edit your **Profile** or follow another student's stop. Alerts and notifications from your district or the bus depot will appear under **Notifications** in the menu.


5. Set Up Time and Distance Alerts

To set up alerts for when the bus is a certain time or distance away from the stop, go to **Profile** and **select your student**. You can set alerts for both AM and PM dispatch. These alerts will be displayed under **Notifications** in the menu.

**To receive push notifications, you must allow your mobile device to receive notifications from the FirstView® app. You will be prompted upon downloading the app or you can confirm/update your settings within your phone's app settings.*

6. Ask for Help or Give Suggestions

FirstView® provides a dedicated customer support team Monday through Friday to assist you:

- Call toll-free **888-889-8920** from 7:00 a.m. ET to 5:00 p.m. ET
- Email Customer Support at support@firstviewapp.com
- Use the in-app “” button (right corner) to provide feedback